



Management Team

The Rkk Associates LLC. management team is comprised of seasoned and experienced information technology professionals that have been working together in the IT professional services field for more than 5 years. Overall, the Rkk Associates LLC. team has nearly 100 combined years of IT experience, with individual careers in the technology industry spanning from 9 years to over 20 years. More than likely, we've been there, seen that, and helped develop a solution!

The Rkk Associates LLC. team's combined talents include extensive business experience in

Strategy development

Technology architectures

Business process engineering

Program & project management

Business development

Additionally, Rkk Associates LLC. team members hold numerous certifications in specific technologies and project management

Overview

Founded in 2001, Rkk Associates LLC. is an independent information technology (IT) services firm. Rkk Associates LLC. provides end-to-end IT and business process services to clients.

Consulting

Rkk Associates LLC. acts as a trusted advisor to its clients, providing a full range of IT and management consulting services, including IT strategic planning, business process engineering and systems architecture.

Systems integration

Rkk Associates LLC. provides implementation services covering the full scope of today's enterprise IT environment, integrating different technologies, to create IT systems that respond to clients' strategic needs. In addition to its expertise at working with leading technologies and software applications, Rkk Associates LLC. provides customized application development services leveraging its ISO 9001 and SEI CMM certified methodologies and the option of economies from offshore development.

Management of IT and business functions (outsourcing)

Clients delegate entire or partial responsibility for IT or business functions in order to achieve significant savings and access the best information technology, while retaining control over strategic IT functions. These contracts, typically for five to 10 years and renewable, provide revenue visibility and support performance stability. Services provided as part of an outsourcing contract may include facilities management (data centers, call centers, network and desktop services), application maintenance and support, development and integration of new projects and applications, as well as business process services including functions such as document management, finance and accounting administration or insurance policy administration.



Rkk Associates LLC. uses real-world expertise and information technology experience to help clients solve their business challenges. Through our development and systems integration services, we help clients plan, design and implement technology solutions.

Rkk Associates LLC. adheres to SEI CMM Level 5 quality assurance frameworks to ensure that we provide our clients with the highest level of quality in the areas of enterprise application integration, application development and application transformation and modernization. We provide strategic IT planning; create business solutions; plan, manage and implement application development and capital improvement projects; integrate commercial software packages and manage transition of related services, all within our project management framework. Our wide range of development and systems integration services includes business and IT consulting; e-business services, such as ERP, CRM and supply chain management; business intelligence; and emerging technologies, such as mobile and wireless computing.

D/MBE Certified Vendor
www.rkkassociates.com



Our Mission

The mission of Rkk Associates LLC. is to help its clients with professional services of outstanding quality, competence and objectivity, delivering the best solutions to fully satisfy client objectives in information technology, business processes and management.

In all we do, we foster a culture of partnership, intrapreneurship and integrity, building a world class IT and business process outsourcing (BPO) company.

Our Values

Sharing the same values allows us to enjoy considerable autonomy and swiftness of action without compromising our cohesiveness. It also allows us to mobilize teams more rapidly and bring together the most experienced individuals from across the company, who are able to quickly work as one to address a given challenge. And, of course, these values also guide our decisions and actions.

Our Vision

Rkk Associates LLC.'s vision is to be a world-class IT Consulting Organization, helping clients win and grow and provide true value.

www.rkkassociates.com
(913) 963-6998

Project Management Approach

Rkk Associates LLC. utilizes a methodology in which we provide technical and project management assistance throughout the project lifecycle. We call this methodology the Project Management Framework (PMF), a tried and tested process for successful delivery of infrastructure and development projects.

The Rkk Associates LLC. PMF defines an iterative, milestone-based, phased approach:

Phase One – Planning & Analysis

Phase Two – Design, Development & Recommendations

Phase Three – Pilot

Phase Four – Deployment

Phase Five – Training and Turnover

Rkk Associates LLC. will provide complete project planning, step-by-step documentation, pilot services and knowledge transfer. Our goal upon completion of any engagement is to enable our clients to provide seamless transition support with minimal disruption, high end-user satisfaction and maximized availability of services.

Our project process also includes weekly status reports, signoffs on deliverables and a working partnership with our clients to assure

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Solutions & Services

Pipeline / Integration Program Management

Organizational Re-Engineering

Business Unit Mergers and Acquisitions

High Level Business Development

Process,
Workflow
and Gap
Analysis

Rkk Associates LLC.

Team Facilitation, Team Building, Team Recruitment

Planning and Work Breakdown Structures (WBS)

CRM, ERP Project Management and Implementation

e-Commerce solution i.e., web hosting, web solutions, asp models

Full world wide web development turn-key projects

Total Cost of Ownership Models for IT Business Units

Help Desk and Call Center Solutions

Vendor Evaluations, Scorecards, Software Vendor

RFP's & Integration RFP's

Microsoft Project 2003 Specialist & Certified

Microsoft CRM Integration/Implementation

Wi-Fi (Hot Spot) Technology Deployment