

Microsoft Solution Category	Rkk Associates Solution Group	Rkk Associates Solution Offering	Microsoft Products/ Key Competencies	Rkk Associates Delivery Services
E-Business Infrastructure	Infrastructure, Design and Architecture	<ul style="list-style-type: none"> • Planning & Design • Implementation, Migration & Deployment • Administration and Support Services • Security Assessment • Diagnostics and Performance Analysis 	<ul style="list-style-type: none"> • Active Directory • Windows 2000 Server • Exchange Server • Systems Management Server / SQL Server • Microsoft Operations Manager 	<ul style="list-style-type: none"> • <u>IT BUSINESS CONSULTING</u> • Rapid Economic Justification • Business Value Assessment • Rkk Associates Technology Review
Connecting Customers	E-Business	<ul style="list-style-type: none"> • E-Business Application Management • Product Presentation Enhancement • E-Business Site Development B2c/B2E • Enterprise Application Integration • Web Site Analytics, Site Audit, Content Management 	<ul style="list-style-type: none"> • Commerce Server • SQL Server • Application Center Server • BizTalk Server • Internet Information Server • Visual Studio.NET • Visual SourceSafe 	<ul style="list-style-type: none"> • <u>DELIVERY MANAGEMENT</u> • Requirements Management Services • Enterprise Project Management & Collaboration • Custom Application Development • Life Cycle Implementation
Integrating Business Partners		<ul style="list-style-type: none"> • Channel Management • E-Business Site Development B2B • Enterprise Application Integration 		<ul style="list-style-type: none"> • <u>USER EXPERIENCE</u> • Expert Usability Review • Usability Testing • Creative, Branding and Services • Interface Design • Information Development
Empowering Employees	Knowledge Management	<ul style="list-style-type: none"> • Business Intelligence • Data Warehouse • Corporate Portals • Workflow and Collaboration • Documentation Management 	<ul style="list-style-type: none"> • SQL Server • Share Point Portal Server • Content Management Server • BizTalk Server • Windows 2000 Server • Exchange Server • Office XP 	<ul style="list-style-type: none"> • <u>KEY COMPETENCIES</u> • MS Project Professionals • SPS Team Services • SQL Server • Rational Suites & RUP • Visio & UML • OOAD, MSF/MOF